

Protecting Arkansans



Consumer Protection Town Hall

Thursday, April 26, 2012

Registration at 8:00 a.m.

Program: 8:15 a.m. — 12:00 p.m.

First United Methodist Church

Christian Life Center

218 Pratt Street, Hot Springs, AR



The AARP Arkansas State Office
1701 Centerview Drive, Suite 205
Little Rock Arkansas 72211

Directions: First United Methodist Church in Hot Springs is located at 1100 Central Avenue. **The Christian Life Center is to the west of the sanctuary and education buildings on Pratt Street.** Pratt Street is a one way street going north. Guest parking is directly north of the church at the intersection off of Orange Street and Hawthorne Street. Street parking is also available.





Consumer Protection Forum

— Learn from the Experts:

- ◆ Arkansas Office of the Attorney General
- ◆ Arkansas Securities Department
- ◆ Arkansas Department of Human Services—
Division of Aging and Adult Services
- ◆ Arkansas Insurance Department
- ◆ Senior Health Insurance Information
Program, Consumer Assistance Program
- ◆ AARP Arkansas

Representatives will be available to provide
information and assistance.

Register Today!

Call toll-free 1-877-926-8300

Attendance is limited.

Advanced registration required.

Event is Free.

Coffee and Lunch provided.

Please RSVP by Noon, April 25, 2012



Program Schedule

- 8:00 **Registration**
- 8:15 **Welcome and Opening Remarks**
Arkansas Attorney General Dustin McDaniel
Jerry Lancaster, Moderator, AARP AR Executive Council Member
- 8:30 **Stretch your Retirement Dollars**
Hank Klein, AARP AR Lead Volunteer for Financial Security
- 9:00 **Medicare Fraud Prevention – What You Can Do**
John Pollett , Arkansas SMP (Senior Medicare Patrol)
Project Administrator
- 9:30 **Most Popular Frauds**
Jim DePriest, Arkansas Office of the Attorney General
Deputy Attorney General
- 10:00 **Break**
- 10:15 **Legal Planning**
Jim DePriest, Arkansas Office of the Attorney General, Deputy
Attorney General
- 10:45 **Securities Fraud – Scams, Schemes, and Deceptions**
A. Health Absure, Arkansas Securities Department , Commissioner
- 11:15 **Understanding the Mysteries of Medicare**
Melissa Simpson, Arkansas Insurance Department, SHIIP
(Senior Insurance Information Program) Director
- 11:35 **Health Insurance Changes**
Janice Hatridge, Arkansas Insurance Department, Consumer
Assistance Program Manager
- 11:55 **Closing**
- 12:00 **Lunch**